Name: **Richard Ross** 

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- Richard Ross

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### Summary

I am an experienced Agile Practitioner with patience, persistence, and reportedly some sense of humor.

I worked as an Agile Coach and consultant in several Agile Transformations (as big as 90 teams), directly coaching 40+ teams in various setups, on 15+ products. I have helped organizations to start up their agile journeys as well as helped established agile teams to challenge their status quo.

I like to complement goal-based product delivery with flow metrics and I put great emphasis on transparency and visualization, to make sure that everyone truly understands what's going on.

I am a Professional Scrum Trainer with Scrum.org, a Professional Kanban Trainer with ProKanban.org, and a candidate LeSS Trainer and I provide Scrum trainings, Kanban trainings, Agile Awareness trainings, workshops, coaching & consultations.

# Experience

## 2021 - current

Fellow Trainer - <u>ScrumDojo</u>.cz & Consultant - <u>richardross</u>.eu

Providing public and private Scrum.org and ProKanban.org trainings with ScrumDojo.cz

Freelance coaching & workshops at various clients.



# 2019 - current

# Scrum Master - Global Payments Europe, Prague

Serving company, product owners, and teams as a Scrum Master. Coaching, Scrum and Kanban trainings, workshops.

Worked across seven different products in their Scrum adoption. This included Product Definition workshops - consolidation of opinions and shared alignment about the product, team forming, Scrum training, and subsequent coaching. Product groups typically had 1-4 Scrum teams.

I coached some teams in Kanban to augment their Scrum with the Flow metrics to achieve better predictability, efficiency, and effectiveness.

# 2018 - 2019

# Agile Coach - Nationale-Nederlanden, Prague

Together with my associate I participated in LeSS adoption for NN Životní pojišťovna N.V. Removing product development suffering stemming from handovers and silos, bringing business to the development, enabling faster feedback loops and improving overall adaptiveness. Focusing on creating learning organization. Multi-team development within one large product; Scrum trainings (also for organization / people outside of LeSS structure), workshops, intensive onsite coaching.



global payments

### 2017 - 2018



# Agile Coach - Nationale-Nederlanden, Prague

Local coach (NN IT Hub Prague) for global DevOps transformation program (85 teams) within CIO organization. Experimenting with Scrum in operational environment. Scrum trainings, workshops, continuous coaching of several teams (single site + multi site)

#### 2017



### Agile Coach - Deutsche Börse, Prague

Together with my associate I helped to start LeSS adoption in Energy division. Scrum training, kick off, teams forming, agile related workshops (Product Definition, DoD, estimations, working agreements...), LeSS structure, onsite coaching for several months.

## 2015 - 2017



### Scrum Master - **ZOOM International, Prague**

Scrum Master for 4 co-located and globally dispersed teams. Coaching junior Scrum Masters. Promoting and educating agile and lean principles and practices among Product Owners, Team members and the rest of the company. Release planning. Process change management. Kanban implementations. Kaizen.

#### 2014 - 2015



#### Scrum Master - Actum, Prague

Scrum Master in global development project for METRO Cash & Carry. Leading Scrum adoption, transferring waterfall/silo-based approach, optimizing for adaptiveness. Coaching, improving working conditions and working environment to foster collaboration, productivity, and sustainable pace of development.

#### 2014

# Founder, Project Manager - Dev In Motion LIMITED

Started small business oriented to mobile & web development.

#### 2007 - 2014



# Various positions as programmer and Project Manager - Prague

Developing websites & web applications as a freelancer (Reader's Digest, 4motion design, ...), Project management for e-learning programs (GOPAS a.s.) & Project Manager for International IT projects (Johnson&Johnson, A-Cross Health, Janssen-Cilag, Boehringer Ingelheim...) – Pharma sector. More information on my LinkedIn profile.

# **Achievements**

Professional Scrum Trainer (PST) – Scrum.org Professional Kanban Trainer (PKT) – ProKanban.org Certified Disciplined Agilist - DAD	Candidate LeSS Trainer – LeSS.works Certified Scrum Professional (CSP) – Scrum Alliance Prince 2 Foundation
Community	
Co-organizer – LeSS Coach Camp 2025	Co-organizer – Agile Lean Europe 2017 (250ppl)
Co-organizer – LeSS Conference 2021 (100+ppl)	Czech translator – Kanban Guide (kanbanguides.org)
	Czech translator – Nexus Framework

# **Education**

#### 2007 - 2012

**University of Economics in Prague**, faculty of informatics and statistics, Prague Bachelor + Master's degree (<u>www.vse.cz</u>)